

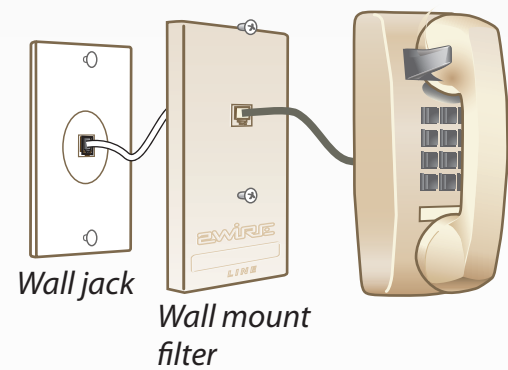
Quick Start Guide VERIZON HIGH SPEED INTERNET Step-By-Step Setup Instructions

1 Do you have dial-up or another Internet service? If you will no longer be using that service, unplug both ends of its phone cord or cable.

2 Do you have more than one computer? If so, and you use a router, disconnect it from the computer where you are installing Verizon High Speed Internet. You may reconnect the router after your installation is successful.

Note: If there are no land-line phone devices in your home, proceed to step 5.

3 Do you have any phones mounted on the wall? If so, install a wall mount filter(s). To order additional filters, call 1.800.567.6789.

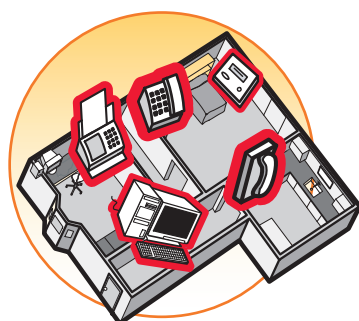
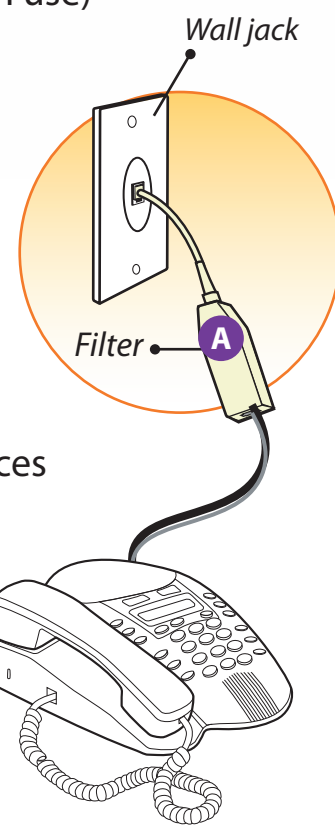


Tip: Remove the phone by pushing up gently from the bottom.

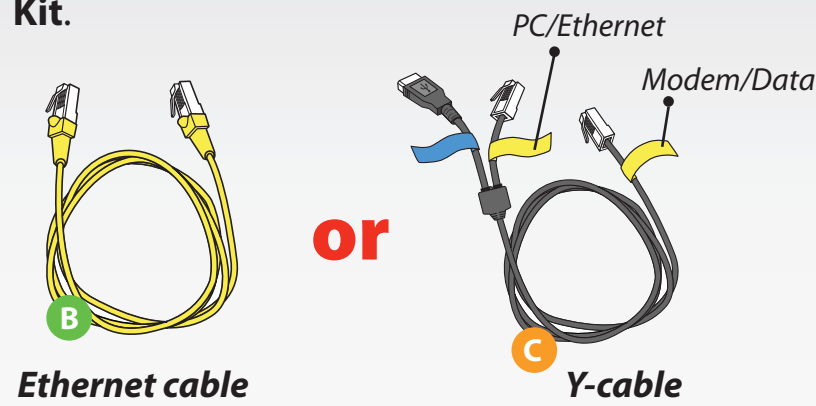
4 Install filters on ALL phone devices.

Install filters **A** at the wall jack as shown. Filters are required for:

- All phones (corded and cordless phone bases)
- Dial-up modems (if still in use)
- Answering machines
- Caller ID units
- Fax machines
- DVR units/satellite TV dialers
- Security systems
- Meter readers
- TTY devices
- Emergency medical devices



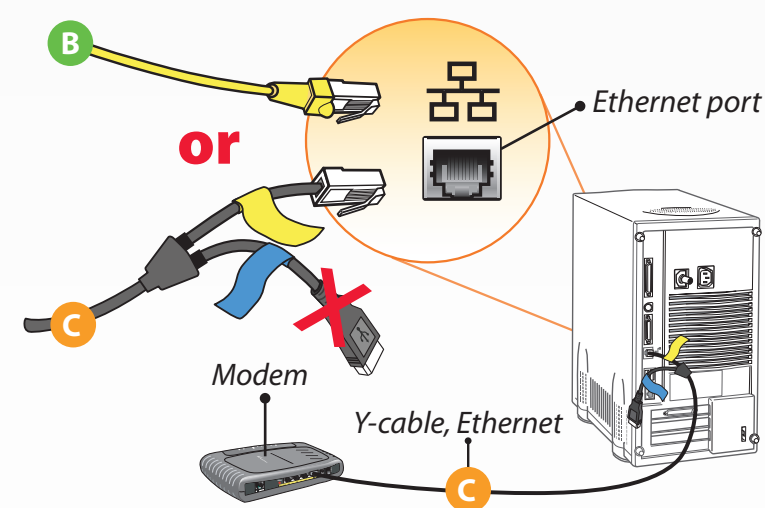
5 Locate the cable **B** or **C** from the Installation Kit.



Important!

- Make sure all phone devices are filtered **before** you connect the modem.
- Do not install filters on empty phone jacks.

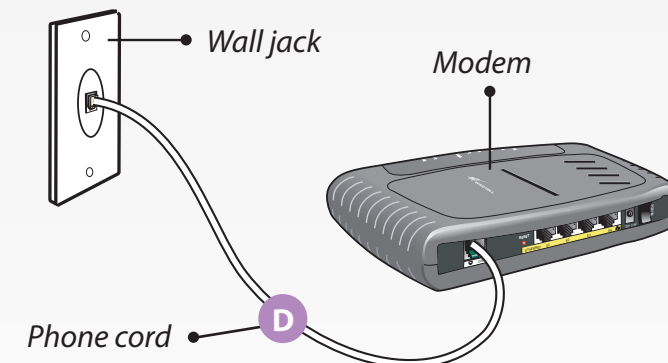
6 Connect the cable **B** or **C** to the modem¹ and the Ethernet port on your desktop or laptop.² If you can't find an Ethernet port, insert the CD now.



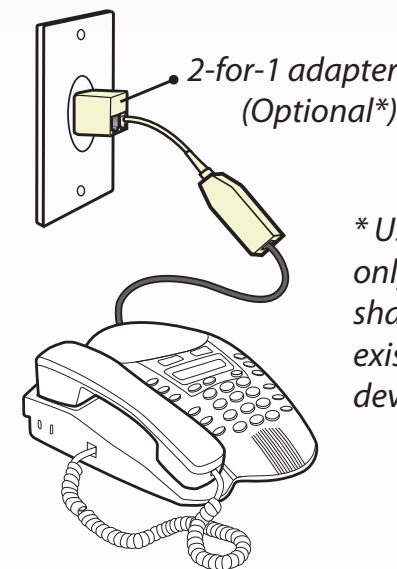
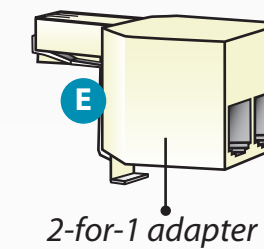
- ¹ If the modem has multiple ports, it doesn't matter which one you use.
- ² Even if you plan to use wireless, the initial connection must be made using the cable.

7 Connect the phone cord.

- Connect one end of the phone cord **D** to the DSL jack on the modem.
- Connect the other end directly into the nearest wall jack.*

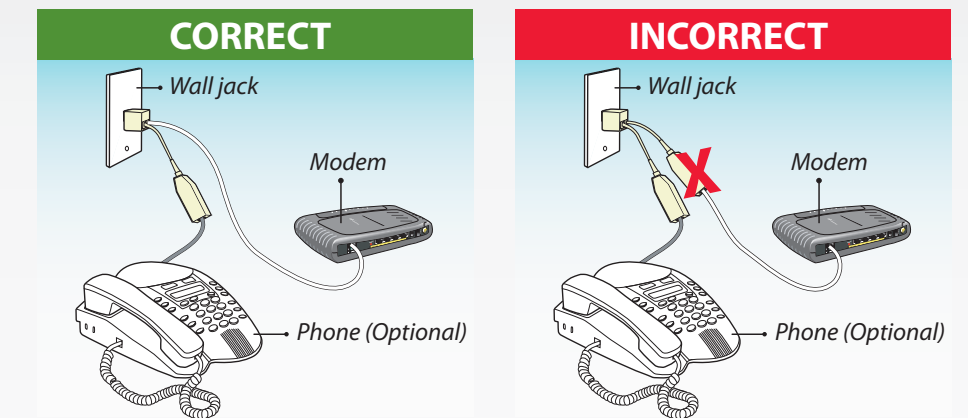


***Is the wall jack already occupied?** If so, use the supplied 2-for-1 adapter **E** to create a space to connect the modem phone cord.



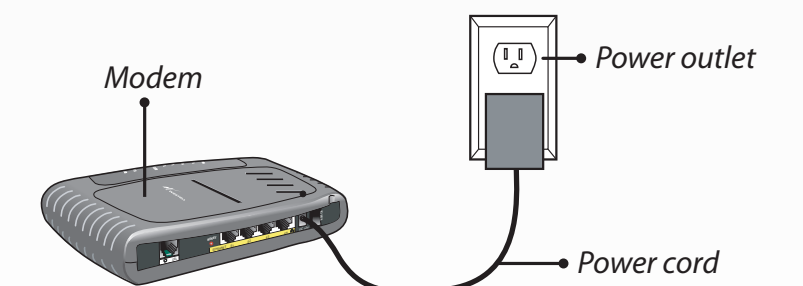
*** Use the 2-for-1 adapter only if the modem needs to share the wall jack with an existing phone or other device.**

8 Make sure there is no filter anywhere along the path from the wall jack to the modem.



9 Connect the power cord to the modem and plug it into a power outlet.

- Turn on the modem.
- Wait for the Internet light to become steady or flashing green.



10 A. Run Internet Explorer.

If you are not automatically redirected, go to <http://activatemydsl.verizon.net>. Follow the online instructions to set up your account.



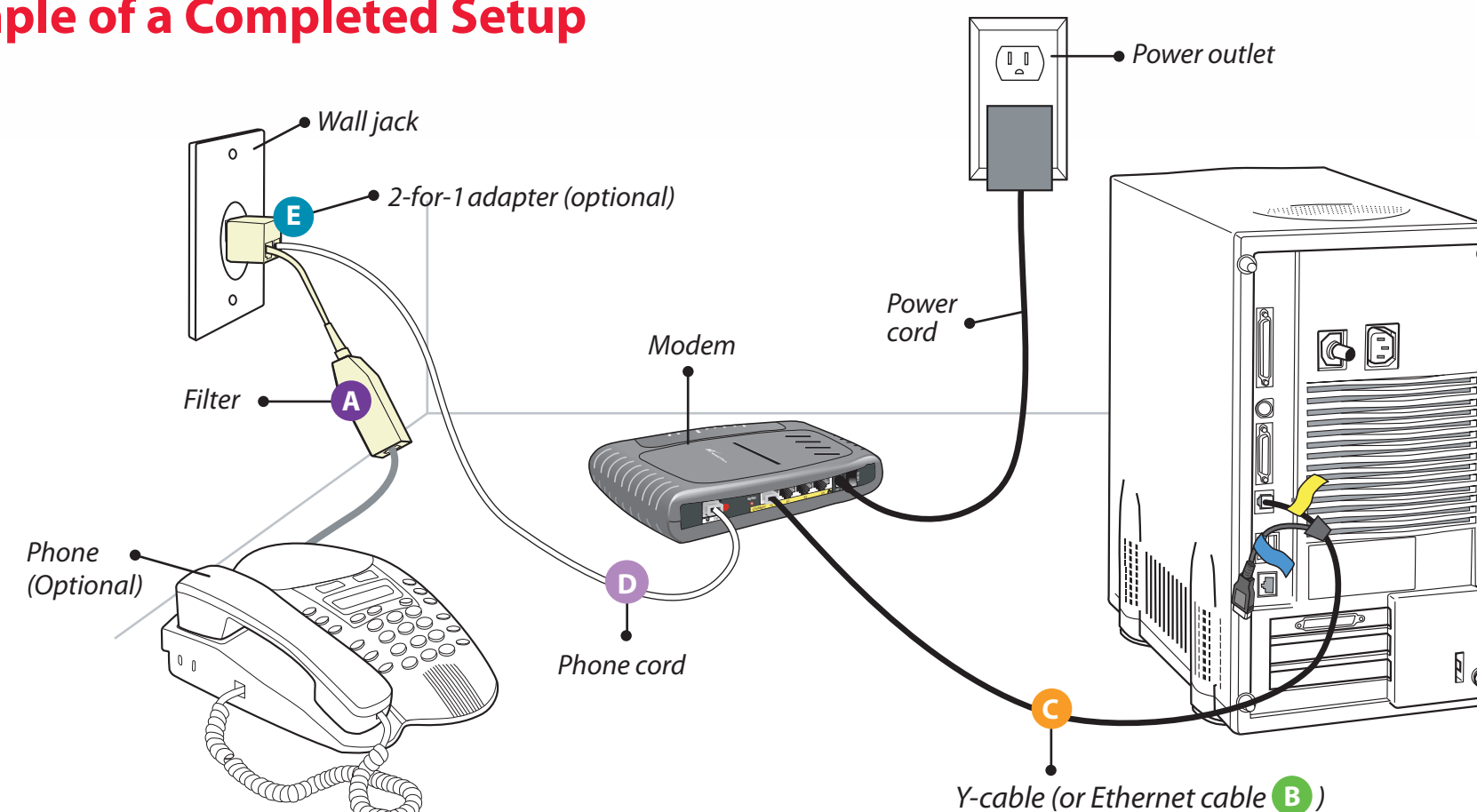
B. Can't connect to the Internet?

- Insert the Verizon Installation CD
- Select "New User"
- Select "Troubleshoot my connection"



Need Help? Use the CD for troubleshooting, or call Verizon Online at 1.800.567.6789.

Example of a Completed Setup



(The modem and your computer may look different than the ones shown here.)



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